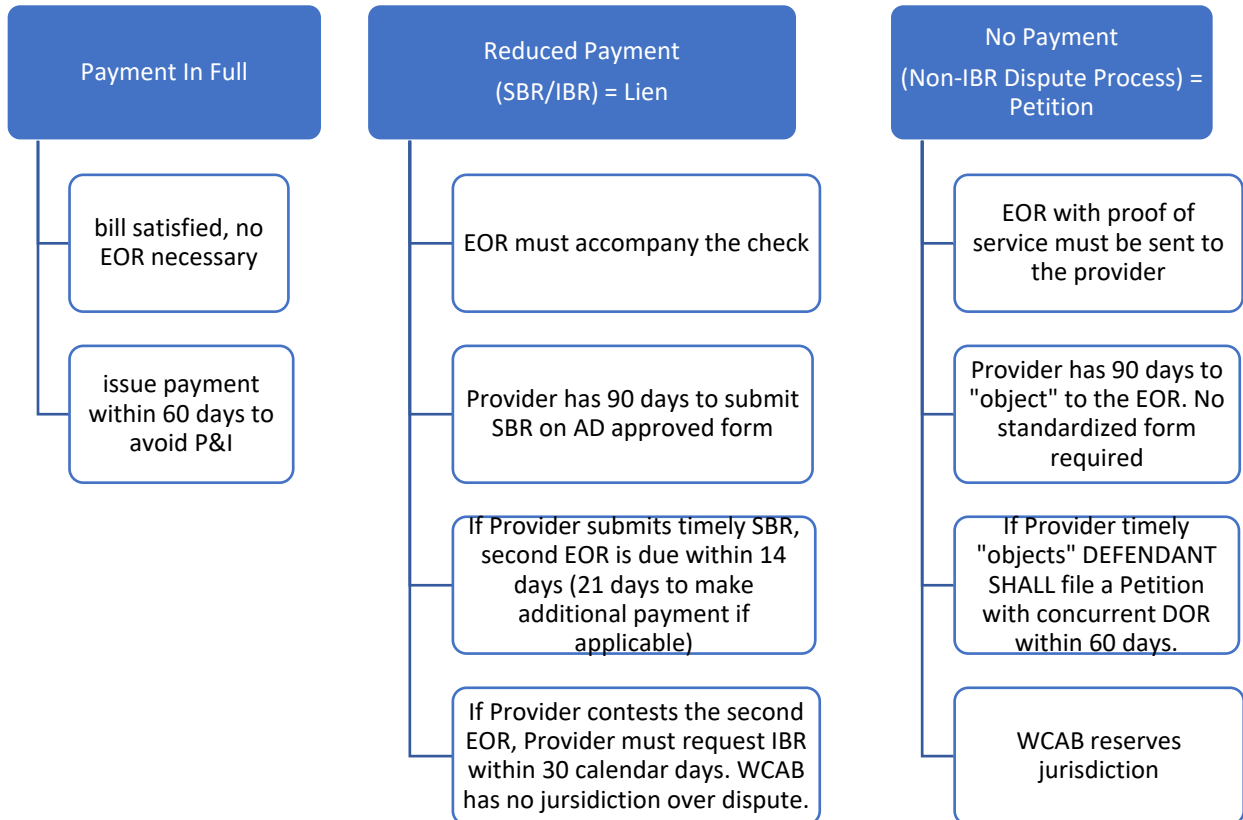


AMLS is *recommending* the following process for all Medical-Legal bills. All Medical-Legal bills (ML medical appointments, legal interpreting, vocational rehabilitation experts, and copy service expenses) require an Explanation of Review (EOR) within 60 days of receipt of the bill.

When the claims administrator receives the medical-legal bill, they will either:

a. Issue payment in full	b. Issue partial/fee schedule payment	c. Issue no payment
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The process below should be followed depending on which option above is selected:



1. Failure by provider to follow the timelines and form requirements deems the bill satisfied.
2. Failure by defendant to follow the timelines and for requirements opens them up to attorney fees, sanctions, and costly litigation.

### Explanation of Review Requirements - LC 4603.3

- (1) A statement of the items or procedures billed, and the amounts requested by the provider to be paid.
- (2) The amount paid.
- (3) The basis for any adjustment, change, or denial of the item or procedure billed.
- (4) The additional information required to make a decision for an incomplete itemization.
- (5) If a denial of payment is for some reason other than a fee dispute, the reason for the denial.
- (6) Information on whom to contact on behalf of the employer if a dispute arises over the payment of the billing. The explanation of review shall inform the medical provider of the time limit to raise any objection regarding the items or procedures paid or disputed and how to obtain an independent review of the medical bill pursuant to Section 4603.6.